

# VERIDOS

IDENTITY SOLUTIONS

by Giesecke+Devrient  
and Bundesdruckerei



## eGovernment services for life

User-friendly and trusted digital

identities for every milestone

# eGovernment throughout Anna's life

Throughout their lifetimes, citizens can benefit from a wide range of digital government services.

Veridos provides a wide range of digital government services that help citizens throughout their lifetimes. Anna uses these convenient solutions to access a range of services on a daily basis. Here are some of the many scenarios where Anna used her digital identity to access eGovernment services.



### Birth certificate

- Apply for a birth certificate
- Save it in digital personal vault
- Have it in a digital ID wallet on a smartphone
- Share it with selected institutions, companies, and public agencies

**Solution for:**

- Public

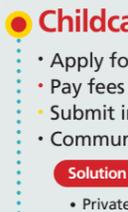



### Health insurance

- Apply for health insurance
- Save it in digital personal vault
- Can be a vault that companies can access
- Citizens can share their documents via a secure link
- Apply for a replacement physical or digital health card

**Solution for:**

- Private
- Public

### Childcare

- Apply for a childcare slot
- Pay fees
- Submit important, official documents
- Communicate with the facility

**Solution for:**

- Private
- Public



### Medical services

- Schedule an appointment
- Store medical records
- Get prescriptions
- Hold a virtual appointment

**Solution for:**

- Private
- Public




### School

- Documentation exchange between parents and the school
- View records and certificates
- Display and use a student ID card
- See school schedule, homework, and important announcements
- Virtual parent-teacher conferences
- Pay school fees
- Request school transfer

**Solution for:**

- Private
- Public




### Register a new address

- Register your move to a new location
- Share your registration confirmation with government agencies or other authorities

**Solution for:**

- Public




### National ID

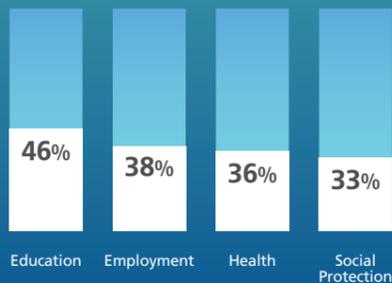
- Apply for a national ID when eligible
- Display and use your ID
- Report lost document
- Verify age for age-restricted venues
- Purchase age-restricted items
- Access age-restricted services or benefits

**Solution for:**

- Public

With the introduction of an eGovernment platform, citizens can access a range of services within just one application. All services are accessible and available to citizens on the go. The range of services available can be further expanded across numerous departments, government departments, and the private sector.

Percentage of countries offering digital government services in 2018, by sector



Source: United Nations © Statista 2019

**| VeriGO® DriveID in Kosovo**

Veridos deployed the first country-wide mobile driver's solution in February 2018 in the Republic of Kosovo.

- Can be expanded to include other IDs, such as digital IDs and health cards
- Citizens display their driver's license on their smartphone for secure verification by public authorities
- Interoperable - compliant with ISO 18013-5
- Available both online and offline



**VeriGO® DriveID application**  
Mobile driver's license



**Driver's license**

- Apply for a driver's license
- Renew a driver's license
- Use and share license for authentication
- Pay fines
- Check current points status
- Report lost documents
- Temporarily transfer vehicle credentials

**Solution for:**

- Private
- Public

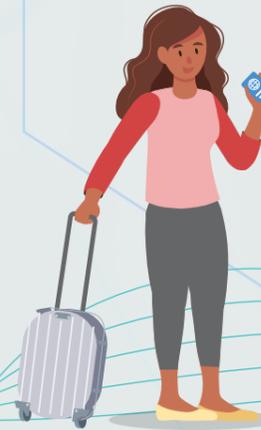


**Passport**

- Renew a passport
- Display and use your passport
- Report lost document

**Solution for:**

- Private
- Public



**| VeriGO® TrueID**

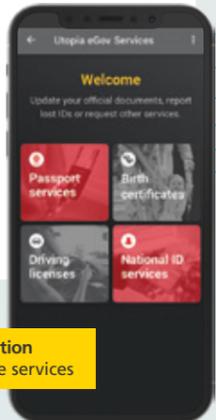
User-friendly and secure eGovernment services for citizens. An expandable application used to streamline government services.

Benefits for citizens:

- Easy to use with maximum accessibility
- Fast and no prior registration required
- Reduces expensive and time-consuming trips to registration offices

Benefits for governments:

- Secure digital service with integrated payment process
- Easy to integrate and highly customizable
- Digitalizes and streamlines internal processes



**VeriGO® TrueID application**  
Remote access to secure services



**Marriage and related services**

- Apply for and use marriage certificate or equivalents
- Register marriage or partnership

**Solution for:**

- Public



**Purchase of real estate**

- Complete real estate documentation
- Verify identity for purchase and sale of property
- Store real estate documentation securely in digital vault
- Display and present proof of ownership
- Transfer ownership rights
- View ownership history

**Solution for:**

- Private
- Public



**Banking services**

- Open a bank account
- Apply for a credit card
- Apply for a loan

**Solution for:**

- Private



Multi-faceted authentication during onboarding, or securing high-value transactions can make digital banking both convenient and secure.



**Higher education**

- Display and use records and certificates
- Display and use student ID card
- Exchange documents between student and university
- See university schedule, assignments, important announcements
- Pay university fees
- Display and use university certificates

**Solution for:**

- Private
- Public



A secure digital ecosystem can be applied by educational institutions to be accessed remotely by both students and teaching professionals.

Students have secure access to sensitive records and payment of tuition directly from their smartphone.

Identity documents, including eVisas, can be accessed and authenticated both online and offline.

This means that users can access their vital documents even without network coverage or internet access.



### eVisas

- Apply for an eVisa
- Track progress
- Present and share eVisa
- Display visa conditions i.e. work visa, student visa, etc.

**Solution for:**

- Private
- Public



### SIM card registration

- Buy and register a SIM card
- Report lost SIM card
- Change plans
- Pay bills

**Solution for:**

- Private

### Tax declaration

- Complete and submit tax-related documents

**Solution for:**

- Public

### Social security and government benefits

- Display job records
- Apply for and receive governmental and social benefits such as social security and disability benefits
- Apply for housing programs
- Apply and use food rations

**Solution for:**

- Public

### ISO Standardization

Veridos follows ISO standards for travel documents, driver's licenses, mobile IDs, breeder documents, and biometrics including background systems such as public key infrastructure (PKI).

We are active members of ISO WG 10 that works on interoperability testing in support of ISO 18013-5.

### Licenses and certifications

- Scuba diving license
- Pilot license
- Fishing license
- Sailor's license
- Certificate of good conduct
- Other certificates

**Solution for:**

- Private

With our government wallet technology, licenses, certificates, and other vital documents can be conveniently accessed whenever needed. These documents are interoperable between various issuing and verifying authorities.

Digital IDs add layers of convenience to receive services and avoid media breaks. A mobile digital credential is instantly available for any transaction online or offline without any additional tools, for example card readers.



### Insurance online

- Get pet insurance
- Apply for home insurance
- Apply for life insurance
- Display proof of insurance

**Solution for:**

- Private



### Pensions

- Complete pension documentation
- Amend personal details
- Use and display pension details

**Solution for:**

- Private
- Public

Choose Veridos to be your trusted partner in implementing eGovernment solutions to suit your needs for today and tomorrow.

# VERIDOS

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and Bundesdruckerei

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